

2021-2022 Severe Weather - Cold After Action Report







7/18/2022

EXECUTIVE SUMMARY

This report evaluates some of the successes of the activation as well as opportunities for improvement, some of the key successes and improvement opportunities are:

Key Successes

We activate the Severe Weather Guidance for unusually cold temperatures, which posed a risk to the public for several days. Successes included coordination calls and coordination of logistical supplies for the efficient operation of warming centers.

One of the biggest challenges we had to overcome with warming centers is getting people to access the centers. Many people do not want to leave their place of residence due to worry of theft, no means of transportation, don't want to leave their pet alone, etc. Two successes we had this past winter were:

<u>Pets</u>: Increased acceptance of pets in warming centers through the use of kennels provided by County Animal Control.

<u>Transportation</u>: Coordinating with Sacramento Regional Transit (SacRT) to provide bus rides to, from, and between warming centers through the use of strategically located bus stops along a dedicated route.

Key Improvement Areas

<u>Reduce fatalities</u>: Continue working in collaboration with Public Health Public Information Officers and local advocates of people experiencing homelessness to get information distributed regarding warming center hours and location, transportation options, and signing up to receive Sacramento Emergency Alerts (SacAlert).

<u>Pets</u>: Although this past season was an improvement from past years, more work is needed to identify pet-friendly locations, provide additional kennels and/or convince non pet-friendly locations to reconsider.

<u>Administration</u>: Because staff do not always work for the same agency or location throughout the season, we need to improve the standardization of documentation (rosters, sign-in, registration, tallies, etc.) throughout facilities. Update Field Operating Guide and ensure synergy with new Extreme Cold and Freeze Hazard Annex and distribute.

ACTIVATION OVERVIEW

Incident Name	2021/2022	Severe	Weather	Extreme	Cold/Freeze
Including I value			v v Cathti	LAUCIIIC	Colu/11CCZC

Cold Wave I – December 17, 2021 – December 20, 2021

Incident Dates Cold Wave II – December 31, 2021 – January 3, 2022

Cold Wave III – February 22, 2022 – February 26, 2022

Operational Sacramento County
Area

OES Region Inland Region IV

Hazards Severe Weather – Cold/Freeze

Activation
Status

Level III due to COVID-19; Duty Officer for Severe Weather

Health Officer
Advisory
State Health Order in place for COVID
Local mask order through February 15, 2022

Sponsor Sacramento County Office of Emergency Services

Participating OrganizationsLocated in the Appendix B

Point of

Contact

Jason R. D'Alessio Assistant Emergency Operations Coordinator Sacramento County Office of Emergency Services dalessioj@sacoes.org (916) 874-7043 office

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KEY CHRONOLOGICAL EVENTS

December 16, 2021

Held severe weather coordination call with stakeholders (36 participants). NWS published a Wind Advisory from 10am on the 15th to 2am on the 16th. Seven warming centers were opened between December 17th and 20th.

December 29, 2021

Held severe weather coordination call with stakeholders (4 participants). The NWS published a Hard Freeze Watch valid from 27-30 December. A Wind Advisory was also published valid from 4am to 10pm on Monday, December 31, 2021 for gusts up to 45-50 mph. Regional Transit route schedule for the weekend of December 31, 2021 to January 2, 2022. This is a dedicated shuttle route to transport passengers to available warming centers. Six warming centers were opened between December 31, 2021 and January 3, 2022

February 1, 2022

Held severe weather coordination call with stakeholders (31 participants). NWS published a Wind Advisory from 1030am on the 1st through 2am on the 3rd.

February 18, 2022

Held severe weather coordination call with stakeholders (23 participants).

February 22, 2022

Held severe weather coordination call with stakeholders (36 participants). NWS published a Freeze Watch, then Freeze Warning, valid from 2am on the 22nd, through 9am on the 25th. Five warming centers were opened between February 22nd and 26th.

Plan Review

Activation Criteria Phase Two	Cold wave I 12/17 – 12/20/21	Cold wave II 12/31/21 – 1/3/22	Cold wave III 2/22 – 2/26/22
NWS issues a weather watch indicating abnormal weather for a prolonged period of time	NONE	NONE	Hard Freeze Warning
Abnormal animal mortality rates	NONE	NONE	NONE

Activation Criteria Phase Three	Cold wave I 12/17 – 12/20/21	Cold wave II 12/31/21 – 1/3/22	Cold wave III 2/22 – 2/26/22
Notification to or from Office of Emergency Services that local jurisdictions have issued a special notice, but EOCs have not been activated	NONE	NONE	NONE
Credible weather forecasts for three (3) consecutive days of temperatures below 32 degrees	NONE	NONE	23-26 Feb
CAISO Stage 3 electrical emergency	N/A	N/A	N/A
Severe weather accompanied by electrical blackouts or rotating blackouts	N/A	N/A	N/A

Activation Criteria Phase Four	Cold wave I 12/17 – 12/20/21	Cold wave II 12/31/21 – 1/3/22	Cold wave III 2/22 – 2/26/22
Credible weather forecasts for three (3) consecutive days of temperatures below 32 degrees	NONE	NONE	23-26 Feb
The NWS issues Cold advisories or warnings for more than three (3) consecutive days	NONE	NONE	NONE
Abnormal animal mortality due to severe/extreme weather	NONE	NONE	NONE
Abnormal human medical emergencies and mortality due to severe/extreme weather conditions	NONE	NONE	NONE
CAISO Stage 3 electrical emergency and/or extended power outages due to severe/extreme weather conditions	N/A	N/A	N/A

Severe Weather Guidance Phase II	Cold wave I 12/17 – 12/20/21	Cold wave II 12/31/21 – 1/3/22	Cold wave III 2/22 – 2/26/22
Increase public awareness by providing general information about measures to reduce weather-related risks and promote preparation efforts	COMPLETED	COMPLETED	COMPLETED
Sacramento County Public Health Officer may issue a Health Advisory	NONE	NONE	NONE
Public Health Division coordinates contact with those most vulnerable e.g. seniors, medical and care facilities and advises of potential health issues	COMPLETED	COMPLETED	COMPLETED
Confirm details of agency or department participation (DHA outreach to homeless providers)	COMPLETED	COMPLETED	COMPLETED
Public Health Division will coordinate with County PIO for media notification, press releases, updates to appropriate websites, etc.	COMPLETED	COMPLETED	COMPLETED

Severe Weather Guidance Phase III	Cold wave I 12/17 – 12/20/21	Cold wave II 12/31/21 – 1/3/22	Cold wave III 2/22 – 2/26/22
OES Duty officer will make appropriate internal OES notifications	COMPLETED	COMPLETED	COMPLETED
Public Health Officer may issue a Health Alert	NONE	NONE	NONE
Coordination calls are conducted with key agencies to provide/gather weather and power updates	COMPLETED	COMPLETED	COMPLETED
Coordinate with PIOs to issue joint press releases increasing awareness of risks	COMPLETED	COMPLETED	COMPLETED
Release critical pre-scripted and event-related public safety information	COMPLETED	COMPLETED	COMPLETED
Develop criteria for warming/cooling centers	COMPLETED	COMPLETED	COMPLETED

Severe Weather Guidance Phase IV	Cold wave I 12/17 – 12/20/21	Cold wave II 12/31/21 – 1/3/22	
Coordination calls amongst OES and responding departments and/or agencies will increase	COMPLETED	COMPLETED	COMPLETED
Public Health Officer may issue a Health Emergency	NONE	NONE	NONE

Mobilization of warming/cooling centers, if necessary	COMPLETED	COMPLETED	COMPLETED
Emergency Operations Center (EOC) activated if necessary to support response activities	DUTY OFC	DUTY OFC	DUTY OFC
Request Local Emergency Proclamation, if applicable	NONE	NONE	NONE
Post warming/cooling center locations on websites and steps to take to alleviate risks of health impacts	COMPLETED	COMPLETED	COMPLETED
Request for mutual aid may occur	NONE	NONE	NONE

Coroner Report

At the time of publication, the County Coroner has determined that the following deaths during the winter of 2021/2022 were cold related. The Coroner may verify additional deaths later and remains the official source of death reporting for Sacramento County.

October - December 2021 Confirmed Cases

Case	Date	Description
21-07211	10/23/2021	This decedent was a 92 year old female that fell in her home and was lying on her floor for an extended period of time. She was not outside, but her death is due to hypothermia from lying on a cold floor. This occurred in the City of Sacramento sometime between 10/23 and 10/28. Cause will be hypothermia.
21-07152	10/25/2021	This decedent was an 80 year old female found partially clothed in her backyard on 10/25/2021 and wet. Unknown why she was in her backyard and not inside. Cause of death Hypothermia.
21-07627	11/16/2021	This decedent was a 67 year old male that was not transient. He was pulled over in this vehicle on Hood Franklin Rd where he was found. He reportedly was traveling to see his son in Washington. He lived in Stanislaus County. He was also using methamphetamine which is likely why he was susceptible to the cold. Cause is Hypothermia with an OSC of Methamphetamine use.
21-08286	12/15/2021	This decedent was a 57 year old male that was found near the 11 St and Q St in the City of Sacramento. He had significant medical history and history of drug use. He died in the ER at Sutter, but was reported as being cold and wet when found. Cause will be hypothermia.
21-08348	12/18/2021	This decedent was a 62 year old transient male that was found at a bus stop at 28 th and L Street on 12/18/2021. He was taken to Sutter. His body temp was very low. Cause will be hypothermia.
21-08440	12/22/2021	This decedent was a 61 year old male transient that was camping out along the American River north of Camp Polluck. He was last seen alive on 12/21 acting erratic. He was found deceased on 12/22/2021 almost 24 hours of last being seen. Cause: Hypothermia.

GENERAL STATISTICS

	Total Locations	Days Open	Visitors	Pets	Staff Hours	Volunteer Hours	Operational Costs
Warming Centers	14	15	219	9	546	180	\$16,144
Motel Vouchers	9	26	607	0	Not Reported	0	\$245,735

General Logistics	Quantity	Cost
Pounds of Ice	0	0
Cases of Water	119	\$1092
Snack (Individual Servings)	1682	\$435
Blankets	90	\$1454
Face Coverings	5040	\$1300
Hand Sanitizer	1080	\$1000
Personnel Hours	546	Not reported
Volunteer Hours	180	\$6295.50

The Independent Sector Value of a Volunteer Hour of \$35.56 for 2021 in California.

Warming Centers Utilized

County of Sacramento, Department of Human Assistance

Operational Cost: \$16,143.70 (security)

Volunteer value: \$426.72

Location	Days	Hours	Total	Total	Total	Total
	Open		Unique	Pets	Staff	Volunteer
			Visitors		Hours	Hours
DHA Lobbies	12/17-20	1900-	32	0	102	6
1725 28 th St, Sacramento, CA 95816		0700	32	U		
Map to this site	12/31-	1900-	38	3	102	6
	1/3	0700				
	2/22-26	1900-	115	5	144	0
		0700				

County of Sacramento, Department of Human Assistance

Motel Voucher Program Operational Cost: \$245,735

Date	Vouchers Issued	Households Checked In	Total People Served	Operational Cost
12/9-1/4	559	269	411	\$206,550
2/22-27	206	113	196	\$39,185

County of Sacramento

Operational Cost: \$0 Volunteer value: \$2560.32

Location	Days Open	Hours	Total Unique Visitors	Total Pets	Total Staff Hours	Total Volunteer Hours
Creekside Adult School 2641 Kent Dr, Sacramento	12/17-20	1900- 0700	6	0	54	48
	1/1-3	2000- 0800	2	1	36	0
	2/22-26	2000- 0800	18	0	108	24

City of Sacramento

Operational Cost: not reported Volunteer value: not reported

Location	Days	Hours	Total	Total	Total	Total	
	Open		Unique	Pets	Staff	Volunteer	
			Visitors		Hours	Hours	
Hagginwood Community Center	12/17-19	2000-					
3271 Marysville Blvd.		0800					
	12/31-	2000-					
	1/2	0800					
Sacramento City Hall	12/17-19	2000-	Not Reported				
915 St, Sacramento		0800					
	12/31-	2000-					
	1/2	0800					
	2/23-26	2000-					
		0800					

Elk Grove

Operational Cost: \$0 Volunteer value: \$3413.76

Location	Days Open	Hours	Total Unique Visitors	Total Pets	Total Staff Hours	Total Volunteer Hours
Wackford Center 9014 Bruceville Rd.	2/22-25	2000- 0800	8	0	0	96

STRENGTHS

Mass Care & Shelter Coordination

The OES Mass Care & Shelter Coordinator in coordination with county partners were able to identify, establish and support the operation of fourteen (14) warming centers within the community.

Strength 1.1:

Coordination between OES, other county departments, cities, and volunteers. Conducted daily weather calls to ensure everyone had accurate information on the weather conditions and activation status according to the plan and identify activities each agency was engaging.

Transportation

Regional transit provided two transportation routes from encampments to warming centers. This fixed route service operated during the opening hours between 7pm and 11pm and at closing time between 7am and 8:30am. Pickup locations were Stockton & Fruitridge, Ahern & N. C St, Watt & Poplar and Fulton & Alta Arden. Drop off locations were 29th & R and El Camino & Meadowbrook.

Strength 1.2: Coordination with, and responsiveness of, Regional Transit to provide transportation services along a fixed route.

Adherence to Plan

OES followed the procedures outlined in the plan. Weather coordination calls were convened and information distributed to 2-1-1, Public Information Officers and Media.

Strength 2.1: There were 19 social media posts, 21 Earned Media releases, 10 tweets and 8 Facebook posts.

Simultaneous Emergencies

Staff responded to simultaneous emergencies including the utilization of criteria for response to the COVID-19 disease following restrictions in place for warming centers requiring social distancing. All warming centers required the use of masks, which were made available, through Sac OES Logistics, to those organizations wishing to access them.

Strength 3.1: Agencies participating in warming centers observed CDC and CDPH Guidance regarding warming center operation to screen visitors and provide opportunities for social distancing.

AREAS FOR IMPROVEMENT

Reduce Fatalities

Of the six fatalities attributed in some portion to the effects of cold, one had evidence of drug use that contributed to their death.

Improvement 1.1: Work with Public Health public information officers to share information with advocates to help unhoused individuals understand the risks of drug use and severe weather, and

take protective action.

Improvement 1.2: Work with homelessness advocates to encourage those who are unhoused to register for Sacramento Alert and subscribe

to the Severe Weather Cold/Cold list.

Improvement 1.3 Work with the Department of Child, Family and Adult

Services (Senior Adult Services) on educating the elderly population about the risks of severe temperatures and what

actions to take to keep safe.

Pets

Although this past season was an improvement, more work is needed in providing resources and accommodations that accept pets.

Improvement 2.1: Identify more pet-friendly locations, provide additional

kennels and convince non pet-friendly locations to

reconsider.

Improvement 2.2: Research equipment options that would make indoor

sheltering of pets more feasible or the possibility of

equipment to safely shelter pets outdoors.

Administration

Because staff do not always work for the same agency or location throughout the season, we need to improve the

Improvement 3.1: Standardization documentation (rosters, sign-in,

registration, tallies, etc.) between facilities in order to better

track demographics.

Improvement 3.2: Update and distribute field operations guide for

cooling/warming/cleaner air center staff.

MEDIA AND SOCIAL MEDIA ANALYSIS

Twitter

Number of Tweets	10
December '21 – February '22	10
Impressions	61970
Total Engagement	662
Extension Rate	.1775%
The sum of retweets divided by the sum of impressions	.177370
Engagement Rate	1.07%
The sum of all actions divided by the sum of impressions	1.0778

Facebook

Number of Posts December '21 – February '22	8
Impressions	33022
Average Daily Total Reach	31,064
Total Engagement	1375
Engagement Rate	4.16%

EARNED MEDIA

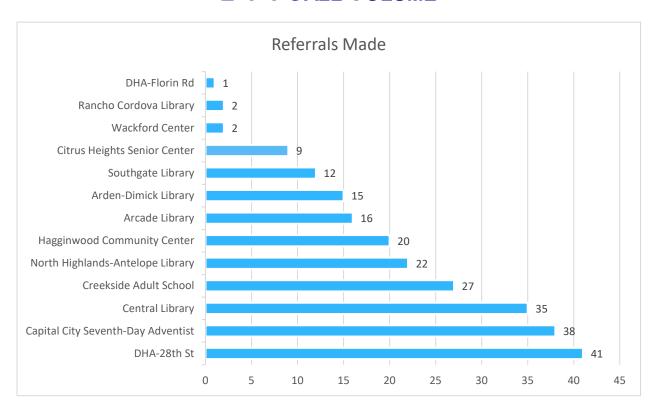
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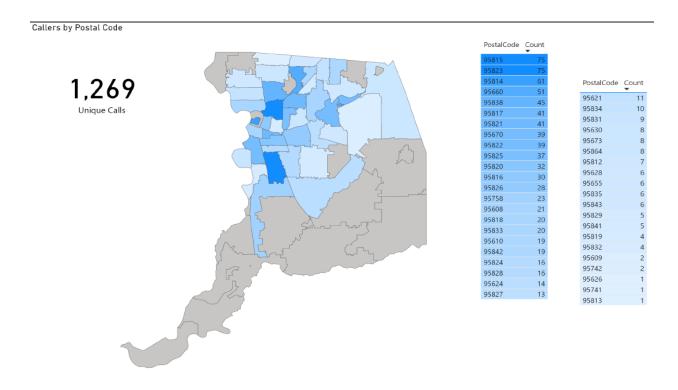
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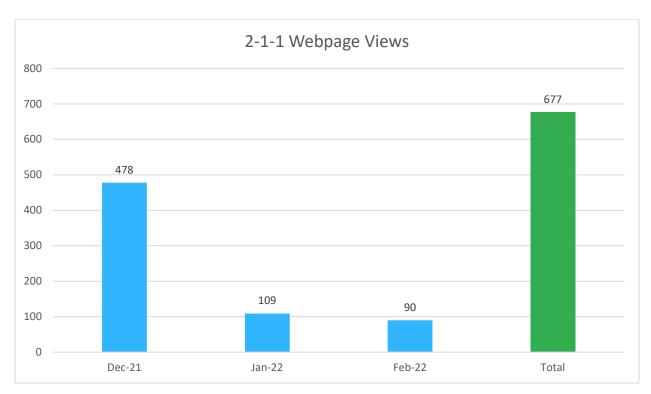
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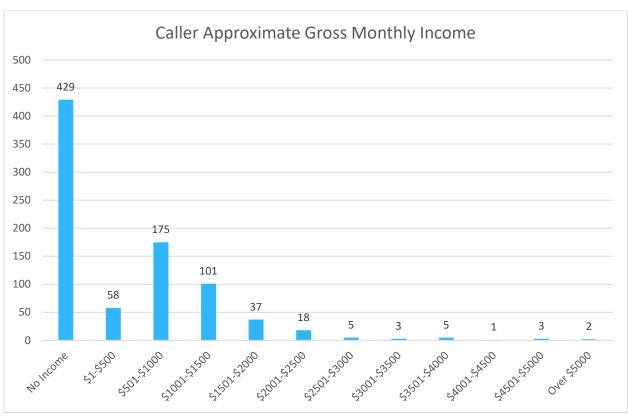
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2-1-1 CALL VOLUME









APPENDIX A: IMPROVEMENT PLAN

This IP has been developed specifically for Sacramento County as a result of the 2021-2022 Severe Weather. All corrective actions are entered into WebEOC for tracking over time.

	Issue/Area for Improvement	COFFECTIVE ACTION	Primary Responsible Organization	Organization POC	Start Date	Completion Date
1.1	Reduce Fatalities	Work with Public Health public information officers to share information with advocates to help unhoused individuals understand the risks of drug use and severe weather, and take protective action.	Public Health	S. Motto	Mar '22	Nov '22
1.2	Reduce Fatalities	Work with homelessness advocates to encourage those who are unhoused to register for Sacramento Alert and subscribe to the Severe Weather Cold list.	VOAD / DHA	J. D'Alessio	Mar '22	Nov '22
1.3	Reduce Fatalities	Work with the Department of Child, Family and Adult Services (Senior Adult Services) on educating the elderly population about the risks of severe temperatures and what actions to take to keep safe.	DCFAS	Senior Adult Services	Mar '22	Nov '22
2.1	Pets	Identify more pet-friendly locations, provide additional kennels and convince non pet-friendly locations to reconsider.	Sac OES	J. D'Alessio	Mar '22	Nov '22
2.2	Pets	Research equipment to make sheltering pets indoors more feasible or equipment to safely shelter pets outdoors.	Sac OES / Animal Care	J. D'Alessio / W. Davidson	Mar '22	Nov '22
3.1	Administration	Standardization documentation (rosters, signin, registration, tallies, etc.) between facilities in order to better track demographics.	Sac OES	J. D'Alessio	Mar '22	Nov '22
3.2	Administration	Update and distribute field operations guide for cooling/warming/cleaner air center staff.	Sac OES	J. D'Alessio	Mar '22	Nov '22

APPENDIX B: PARTICIPATING ORGANIZATIONS

- 2-1-1 Sacramento
- American Red Cross
- CalOES
- City of Citrus Heights
- City of Folsom
- City of Folsom Fire
- City of Galt
- City of Rancho Cordova
- City of Sacramento
- City of Isleton
- Cosumnes Community Services
 District
- Cosumnes Fire District
- County Library
- Medical Reserve Corps
- National Weather Service,
 Sacramento Office
- Rancho Cordova Police Department
- Regional Parks
- Wilton Fire Department
- Sacramento Self Help Housing (HART)
- ParaTransit

- Regional Transit
- Sacramento County Department of Health Services
- Sacramento County Department of Human Assistance
- Sacramento County Department of Technology 3-1-1
- Sacramento County Sheriff's Office
- Sacramento Food Bank
- Sacramento County OES
- Sacramento Metro Fire
- Sacramento Metropolitan Air Quality Management District (SMAQMD)
- Sacramento Municipal Utility District (SMUD)
- Volunteer Organizations Active in Disasters (VOAD)

APPENDIX C: SOCIAL MEDIA POSTS

Facebook

December 9, 2021

https://www.facebook.com/SacramentoCounty/posts/pfbid0HKAmTFxhniB3gE2yEcRPdCVFqExNRhqHpzYcj5raEbKepxLE7BAQagvzFDtFG2sUl

December 16, 2021

https://www.facebook.com/SacramentoCounty/posts/pfbid02wLSvxWRavUa2KMsn8vyQwpLrGjP4jqMRUuuwRxQVfW2wmmTVGc5W6ubfPCuBcPFul

December 17, 2021

https://www.facebook.com/SacramentoCounty/posts/pfbid034a2shA7hiobutisLgQGkFsn5UFjGW2zQQa94YmJycwfuypYriWffEXYstZNTi2Qsl

December 17, 2021

https://www.facebook.com/SacramentoCounty/posts/pfbid02hj5S3dCafmiCfB9Curt8T CG5fnhxusJ5DMpfz68T5iV8nTueEwvfrgmG1u9RFQasl

December 18, 2021

https://www.facebook.com/SacramentoCounty/posts/pfbid04g9i4xBQa83rpPpTdi7z2iCxeAzLpJYm78xyg8sKBbyfEcn4mwLdHpTeAYPKTw2El

December 30, 2021

https://www.facebook.com/SacramentoCounty/posts/pfbid02dzBmEMwGmSdbX5PWBSGksSGUnxjK636WXays8t7stEqr5SzsURqqU6kmgGLQiEQQl

February 20, 2022

https://www.facebook.com/SacramentoCounty/posts/pfbid0v5Vn9aoQ3cGsdahFVLpEw71DgTidzozgbPSYUxz7aN77DiKZ4c8ZvTYGukLPA136l

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Twitter

December 9, 2021

https://twitter.com/SacCountyCA/status/1468993883828736004?s=20&t=YhzHVIJRYJn RUnNNd-bHeQ

December 13, 2021

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December 17, 2021

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December 17, 2021

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December 18, 2021

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